



NASTi FAQs

Links:

- [NASTi Website](#)
- [Sign in to NASTi](#)
- [Schedule a FREE 20-min Demo](#)
- [Learn More](#)

General Questions

Q: “What is NASTi?”

A: NASTi is a scheduling and time & attendance platform built for senior living to turn labor chaos into labor power — using rules, automation, and employee self-service to keep communities staffed without the scramble “Is NASTi really free?”

Q: “What does NASTi stand for?”

A: NASTi stands for **Not Another Staffing Tool for the industry**. We chose the name to reflect a bold approach to scheduling — one that challenges the status quo, gives operators and employees more power through smart rules and automation, and doesn’t take itself too seriously.

Q: “Who is NASTi for?”

A: NASTi is for senior living operators, schedulers, and leadership teams who manage hourly staff across departments like nursing, dining, housekeeping, and activities. It’s designed for communities that want better labor control without relying on spreadsheets or rigid software.

Q: “Is this for senior living only?”

A: We focus on senior living because it has unique scheduling challenges — 24/7 coverage, overtime risk, compliance reporting, and constant call-offs. NASTi is built to handle those realities better than generic scheduling tools.

Q: “What problem does NASTi solve?”

A: NASTi eliminates scheduling chaos, overtime waste, and manual work in senior living by enforcing rules instead of relying on month-end reports and constant human intervention.



Q: “How is NASTi different from other scheduling software?”

A: **NASTi isn’t just another scheduler.**

NASTi focuses on **guardrails and outcomes!**

- ✓ **FAST!** It **deploys in under 2 hours.**
- ✓ **FREE to use:** No contracts, no credit card, no enterprise pricing barriers.
- ✓ **Rules first:** Enforce real-world policies like overtime limits, swaps, and coverage targets without relying on month-end reporting analysis.
- ✓ **Senior-living specific:** Built for 24/7 coverage, compliance, call-offs, and hourly staffing.

Q: “Does this replace Excel spreadsheets?”

A: Yes. Excel wasn’t invited.

NASTi handles scheduling, swaps, call-offs, and time tracking automatically — without manual spreadsheets.

Ease of Use

Q: “How long does it take to set up?”

A: Under 2 hours. Most communities are live in about an hour. NASTi is designed to be self-serve, with guided setup and optional support if you want help along the way. We know change management is hard, so we’ve made this transition fast and simple.

Q: “Is this hard to use?”

A: No! If you can run a schedule today, you can use NASTi. We built it to reduce work, not add more – to be simple and intuitive.

Q: “Do I need IT to set this up?”

A: No — NASTi is completely self-serve. You don’t need IT, installs, or technical setup to get started, and most communities are up and running in under 2 hours. And if you’d like some assist, we have team members that can help you!



If you choose to integrate with HRIS or payroll systems, that step may require some coordination or technical support from your existing platforms — but it’s optional and can be done after you’re live.”

Q: “Can I try it without committing?”

A: You can create a community, set up departments and roles, build schedules, and invite employees — all without a contract or committing to anything. It’s FREE and yours to start using if you’d like!

Q: “Can I start with one community?”

A: Yes - You can launch NASTi in one community first, validate workflows, and then easily add additional communities later. You can scale at your own pace.

Cost

Q: “How much does NASTi cost?”

A: Zero cost. Seriously — NASTi is free to use, with no contracts or hidden fees.

Q: “Why is it free?”

A: Yes, NASTi is free because we’re not here to make money selling SaaS. We’re here to give operators the data they need to control costs and elevate care quality. NASTi will automate complex decisions, reinforce smarter staffing choices, increase employee flexibility, and actually show you what’s happening in your communities instead of making you guess.

And don’t let “free” fool you.

We’d love nothing more than to go head-to-head with your current system

Q: “Is it free forever?”

A: Yes — NASTi is free to use with no contracts or subscription fees. Scheduling and time & attendance will always be free. Some communities choose to add optional premium insights or hands-on support for deeper labor analysis, which are offered at an additional cost.



Q: “Are there hidden fees?”

A: No. There are no hidden fees, surprise charges, or required upgrades. The core NASTi platform is free to use. Any optional premium insights or support services are clearly communicated and only added if you choose them.

Q: “Do employees pay anything?”

A: Nope. The NASTi app is free for employees — always.

Q: “Do I need a credit card?”

A: No. You will not be asked to enter any payment information to sign up or use NASTi. During setup, we do have an optional field to indicate a billing contact name and email in case you *choose* to add optional premium insights or support services later.

Will this work for my community?

Q: “Does this work for assisted living / skilled nursing?”

A: Yes. NASTi is built specifically for assisted living and skilled nursing communities. It’s designed to handle 24/7 coverage, hourly staffing, call-offs, overtime control, and compliance needs like HPPD and PBJ Reporting.

Q: “Can I use this for multiple departments?”

A: Absolutely. NASTi is designed for multi-department communities and you can configure it specifically to meet your operational needs.

Q: “Can I track overtime?”

A: Yes. NASTi is built to help you prevent overtime in real time using schedule rules, alerts, and insights — empowering schedulers to make smart labor cost decisions before overtime creeps in.

Q: “Does this help with PBJ?”

A: Yes. NASTi supports PBJ reporting by organizing staffing data by role and hours worked, making it easier to track, review, and export the information needed for PBJ submissions

Q: “Can we control overtime and swaps? I don’t want my employees to abuse the system.”



A: Yes. Employees get flexibility, but only inside the guardrails you define. NASTi blocks swaps and shift changes that would cause overtime, break coverage rules, or violate your policies. You can require approvals where needed.

Employee Experience

Q: “What is the employee experience?”

A: Employees use the NASTi mobile app to manage their work. In the app, they can view schedules, receive notifications, pick up or swap shifts if allowed, communicate with the team, and clock in and out — all in one place

Q: “How do employees see schedules?”

A: Employees will engage via an app. When schedules are published, employees are notified in the app and can log in anytime to see their shifts, updates, and messages.

Q: “Can employees swap shifts?”

A: “Yes — employees get flexibility, but only inside your guardrails. Employees can easily swap shifts in the NASTi app if their swap is with an eligible employee and doesn’t violate overtime rules.”

Q: “How do employees grab open shifts in the app?”

A: Open shifts appear in the NASTi mobile app. Employees can tap a shift to request or claim it, and NASTi automatically checks the request against your rules — like overtime limits, role eligibility, and coverage — before approving it or routing it for manager approval.

Q: “Do employees need the app?”

A: The mobile app is the main way employees interact with NASTi, especially for schedules, shift changes, and time tracking. If an employee can’t use the app, admins can still manage schedules and time on their behalf.

Q: “What if an employee doesn’t have a smartphone?”

A: NASTi can still work. This employee will show as unenrolled in the system, but managers can still schedule the employee and manually enter time. Managers can also print schedules if needed.



Q: “How do employees clock in and out?”

A: NASTi uses **geofencing** to automatically clock employees in when they arrive and out when they leave, based on boundaries you define — no physical punch clock required.

Q: “What if the employee forgets their phone?”

A: No problem. Managers can still punch time for employees if needed.

Q: “What if employees are worried about their privacy or being tracked?”

A: NASTi does not continuously track employees. Location services are only used to confirm arrival and departure for timekeeping. Outside of that purpose, employees are not monitored, and individual location data is not sold or shared.

Time & Attendance

Q: “Does NASTi track time?”

A: Yes. NASTi includes built-in time & attendance. It tracks employee work time using geofencing and manual check-in options, so schedules and worked hours stay accurate in one system.

Q: “How does clock-in and clock-out work?”

A: NASTi uses **geofencing** to automatically clock employees in when they arrive at work and out when they leave, based on location boundaries you set. If location services aren’t available, employees can manually check in or out in the app, and admins can review or adjust time as needed.

Q: “What if we want to use our own time and attendance system and not NASTi’s?”

A: That’s totally fine. NASTi’s time & attendance is optional. You can use NASTi for scheduling only and continue using your existing time and attendance system.

Q: “Do we need a punch clock?”

A: No. NASTi doesn’t require a physical punch clock. Employees get automatically clocked in and out through the mobile app using geofencing, and manual check-in and -out options are available if needed.

Q: “What if location services fail?”



A: No problem. If automatic clock-in or clock-out fails, employees can manually check in or out in the NASTi app, and admins can review or adjust time entries as needed.

Q: “Can admins edit time?”

A: Yes, of course — because in senior living, things change. Admins can make manual adjustments and edits to time when needed, and a record of all edits is kept within the shift details for transparency.

Integrations with KARE, Human Resource Systems and Payroll Systems

Q: “Does NASTi work with KARE?”

A: We’re so glad you asked! Yes. NASTi integrates seamlessly with KARE so you can send open shifts directly to KARE’s marketplace and manage applicants and filled shifts from within NASTi.

Q: “Can I send shifts to KARE?”

A: Yes. You can send open shifts from NASTi directly to KARE. Shifts can be sent automatically or manually based on the rules you set, and you can manage applicants and filled shifts right from NASTi.

Q: “How do open shifts get filled?”

A: Open shifts can be filled in a few ways. Your employees can claim open shifts in the NASTi app if they meet your rules, AND you can send the shift to KARE and manage those shifts directly within NASTi.

Q: “Does this integrate with payroll systems?”

A: We support payroll exports and have direct integrations with several common payroll and HRIS providers. Since integrations continue to expand and can vary by setup, one of our team members would be happy to confirm what works best for your organization. [Click here to learn more from a team member.](#)

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Q: “Can I export hours for payroll?”

A: Yes. NASTi allows you to export worked hours and time data for payroll and reporting, making it easy to use the data with your existing systems

Q: “Does NASTi integrate with EHR (Electronic Health Record) or EMR (Electronic Medical Record) systems?”

A: Yes. NASTi integrates with select, commonly used EHR/EMR systems to pull anonymized census and care-need data. Because integrations vary by system and configuration, the best way to confirm specifics is to speak with a member of our team.

What’s Next

Q: “How do I get started?”

A: Getting started is easy. Sign up for free, create your community, and follow the guided setup. (link <https://www.app.getnasti.doyoukare.com/register>)

If you’d like a demo, click here! (link <https://timeto.getnasti.com/nasti-sign-up-embedded-scheduler>)

If you just want to talk to a team member to learn more, click here (<https://timeto.getnasti.com/learnmore>)

Q: “Can I see a demo?”



A: We're happy to offer a 20 minute demo! Click here! (link <https://timeto.getnasti.com/nasti-sign-up-embedded-scheduler>)

Q: “Can someone help me set this up?”

A: Yes, we're happy to offer support! Call us at 832-810-8660 or Email us at: nastisupport@doyoukare.com

Q: “Can I talk to a real person?”

A: Yes, for general support, call us at 832-810-8660 or email us at: nastisupport.com
If you just want to schedule some time to talk to a team member to learn more, click here (<https://timeto.getnasti.com/learnmore>)

Q: “How do I sign up?”

A: Getting started is easy. Sign up for free, create your community, and follow the guided setup. (link <https://www.app.getnasti.doyoukare.com/register>)

Support & Trust

Q: “What if I need help?”

A: You're not on your own. NASTi offers guided setup, in-app tips, user guides, and access to real people if you need support. You can move at your own pace — and get help whenever you want it

Q: “Is there training?”

A: Yes. NASTi offers guided setup, in-app tips, user guides, and access to real people if you need support. You can move at your own pace — and get help whenever you want it.

Q: “Do you have user guides?”

A: Yes. We have step-by-step user guides available at getnasti.com/docs to help admins and employees get up and running quickly.

Q: “Who supports this?”

NASTi is supported by a dedicated team who understands senior living operations. You can reach support by phone at **832-810-8660** or by email at [**nastisupport@doyoukare.com**](mailto:nastisupport@doyoukare.com)